

LETTER OF INTRODUCTION

Letter of Introduction incorporating statutory disclosures required in terms of the Financial Advisory & Intermediary Services Act, 2002

This Letter of Introduction is an important document and you are requested to please read it carefully. In terms of the Financial Advisory & Intermediary Services Act 2002 (FAIS), we are required to make you aware of certain information in respect of our business at an early stage. You may be requested to sign an Acknowledgement of Understanding for our records. If there is anything that you do not understand, please request further information from us. You are entitled to a copy of this document for your own records.

LICENSE STATUS

Blue Ink Investments (Pty) Ltd is a duly licensed Financial Services Provider in terms of FAIS [FSP No. 712]. A copy of our license is available upon request.

FINANCIAL SERVICES AND PRODUCTS

Blue Ink Investments (Pty) Ltd is authorised to render advice and intermediary services in respect of the following financial securities and instruments; Shares, Money Market Instruments, Debentures, Warrants, Bonds and Derivatives.

AUTHORISED REPRESENTATIVES

Blue Ink Investments (Pty) Ltd has duly authorised the individuals below to render advice and intermediary services as defined in terms of FAIS:
Key Individuals: Mr. Anton Hormann, Mrs. Esmarie Strydom and Mr. Thomas Schlebusch.

CONFLICTS OF INTEREST

Potential conflicts of interest are inherent in any business and therefore it is not the aim of Blue Ink Investments (Pty) Ltd to avoid all conflicts, but rather to take steps to identify and manage conflicts of interest to ensure that our clients are not unduly prejudiced. Blue Ink Investments (Pty) Ltd has no shareholding in any product supplier.

INDEMNITY COVER

Blue Ink Investments (Pty) Ltd holds professional indemnity insurance. Details are available upon request.

WHAT WILL YOU HAVE TO PAY US FOR OUR SERVICES?

The costs of our services are laid out in our mandate agreement, which is to be signed before we conclude any business with you. Any additional fees that may be applicable will be disclosed in advance.

COMPLIANCE WITH FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT "FAIS"

Compliance with the FAIS Act is monitored by an FSB authorised Compliance Officer, who is contactable on +27 (21) 673 3333 or e-mail: compliance@blueink.co.za

FINANCIAL INTELLIGENCE CENTRE ACT (FICA)

Please note that in terms of the Financial Intelligence Centre Act (FICA), Blue Ink Investments (Pty) Ltd is an accountable institution under law and as such obliged to report suspicious and unusual transactions that may facilitate money laundering to the authorities.

COMPLAINTS

Should you wish to pursue a complaint against a representative of Blue Ink Investments (Pty) Ltd, you should address your complaint in writing to Mr. Anton Hormann, a registered key individual, at the address shown below.

If you cannot settle your complaint with us, you are entitled to refer it to the office of the FAIS Ombud. The Ombud has been created to provide you with a redress mechanism for any inappropriate financial service that you feel may have been given to you by a financial services provider.

OMBUD CONTACT DETAILS: PO Box 74571, Lynnwood Ridge, 0040 • Tel +27 (12) 470 9080 • Fax +27 (12) 348 3447 • info@faisombud.co.za • www.faisombud.co.za

Client acknowledgement

I the undersigned hereby acknowledge receipt of this Letter of Introduction and have read and understood the contents.

Signed _____

Print Name _____

Date _____